



RICAPS

Regionally Integrated Climate Action Planning Suite

Multi-city Working Group
March 26, 2018

RICAPS technical assistance is available through the San Mateo County Energy Watch program, which is funded by California utility customers, administered by Pacific Gas and Electric Company (PG&E) under the auspices of the California Public Utilities Commission and with matching funds provided by C/CAG.



Agenda

Introductions + Earth Day Announcement	1:30 – 1:35
Shared Messaging and Enhanced Engagement on Social Media <ul style="list-style-type: none">• Katie Nelson, Mountain View Police Department	1:35 – 2:15
Resident-Centric Energy Efficiency Options & Messaging <ul style="list-style-type: none">• James Tuleya, Home Energy Analytics	2:15-2:30
Electrification Measure Updates <ul style="list-style-type: none">• Ben Butterworth, DNV GL	2:30 – 2:35
Commute Programs + Resources <ul style="list-style-type: none">• Mary Thomasmeyer, Commute.org• Kim Comstock, Commute.org	2:35 – 2:55
Building Energy and Water Transparency Ordinance Workshop <ul style="list-style-type: none">• Adrienne Etherton, Brisbane	2:55 – 2:58
RICAPS wrap up & next steps	2:58 – 3:00

Poll question





Shared Messaging and Enhanced Engagement on Social Media

Katie Nelson

Mountain View Police Department

@katiensel210

katie.nelson@mountainview.gov

Why Your Story is Important

- Social media is the language.
- Each platform has its own dialect.
 - Fluency in both matters.



Mountain View Police ✓
@MountainViewPD

We're proud to finally make our Google Street View debut 🚗 🙌 #SlowYourRoll



👤 Google and Google Maps

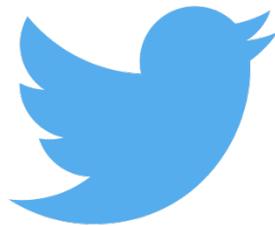
2/8/18, 3:43 PM

||| View Tweet activity

20 Retweets 343 Likes

Speaking to your audience

- How you connect with each subset of your community – and how you educate them – will depend greatly on which platform *they* prefer to use.



Your Connection to Your Community

- Your ability to truly connect on a granular level with your community should *not* be based on what you are comfortable with, but what your community prefers.



Social Media as a Strategy

- Social media managers are quickly going to become the equivalent of digital risk managers.
 - They correct and clarify misperceptions and misconceptions about your program.



Social Media as a Storyteller

- Social media has leveled the playing field for storytelling between agencies and entities and news organizations. This is your chance to take control of your narrative.

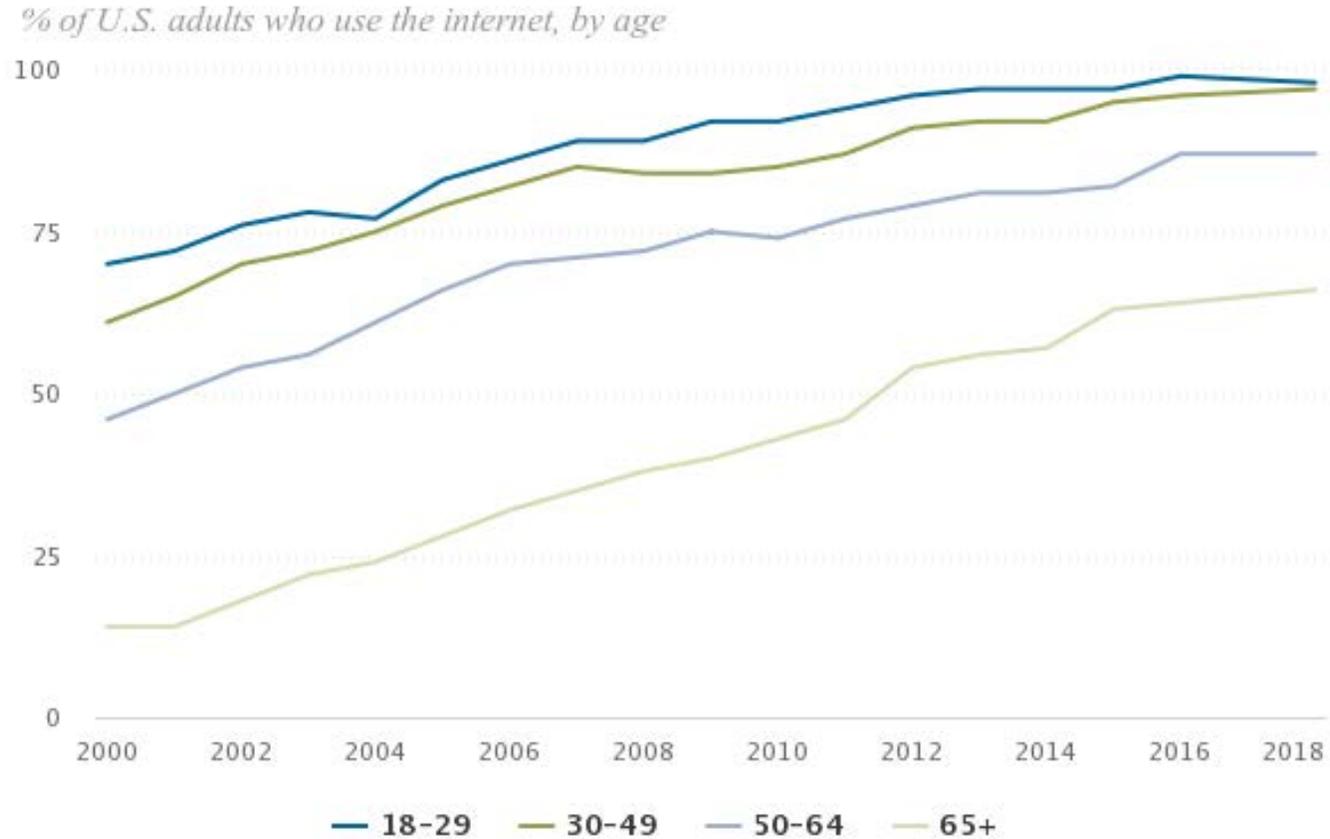


Enhanced Engagement

- Think “customer service.” Your agency’s accessibility and how you use social media to explain what you do begins to connect people in ways you never could before.



Enhanced Engagement



Source: Surveys conducted 2000–2018. Data for each year based on a pooled analysis of all surveys conducted during that year.

PEW RESEARCH CENTER

Enhanced Engagement

Substantial 'reciprocity' across major social media platforms

% of ___ users who also ...

	Use Twitter	Use Instagram	Use Facebook	Use Snapchat	Use YouTube	Use WhatsApp	Use Pinterest	Use LinkedIn
Twitter	-	73%	90%	54%	95%	35%	49%	50%
Instagram	50	-	91	60	95	35	47	41
Facebook	32	47	-	35	87	27	37	33
Snapchat	48	77	89	-	95	33	44	37
YouTube	31	45	81	35	-	28	36	32
WhatsApp	38	55	85	40	92	-	33	40
Pinterest	41	56	89	41	92	25	-	42
LinkedIn	47	57	90	40	94	35	49	-

Source: Survey conducted Jan. 3-10, 2018.
"Social Media Use in 2018"

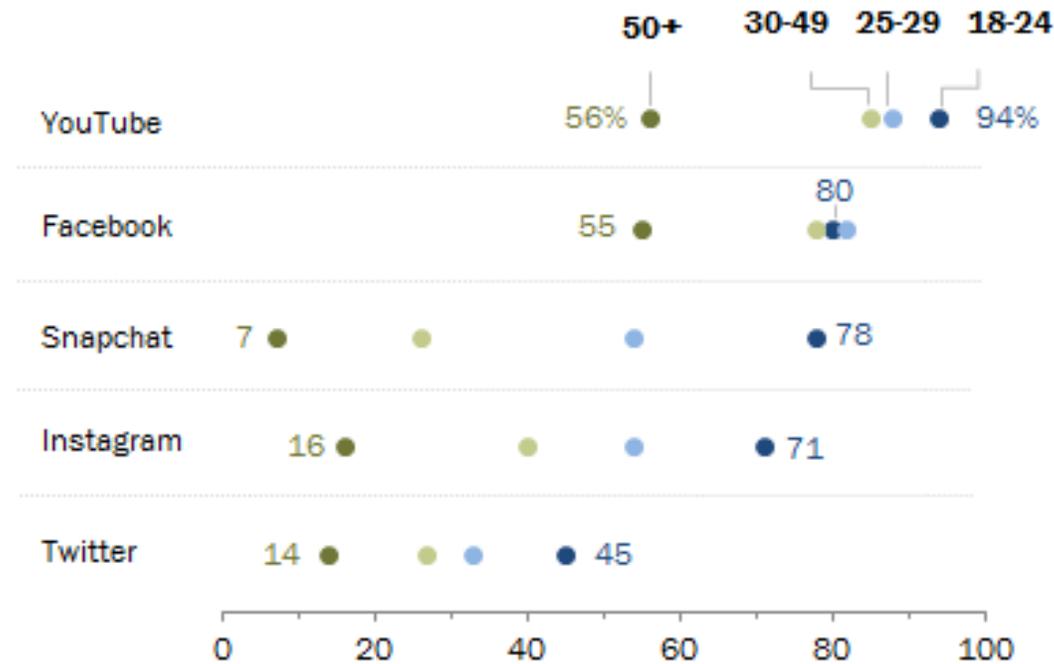
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90% of LinkedIn users
also use Facebook

Enhanced Engagement

Social platforms like Snapchat and Instagram are especially popular among those ages 18 to 24

% of U.S. adults in each age group who say they use ...



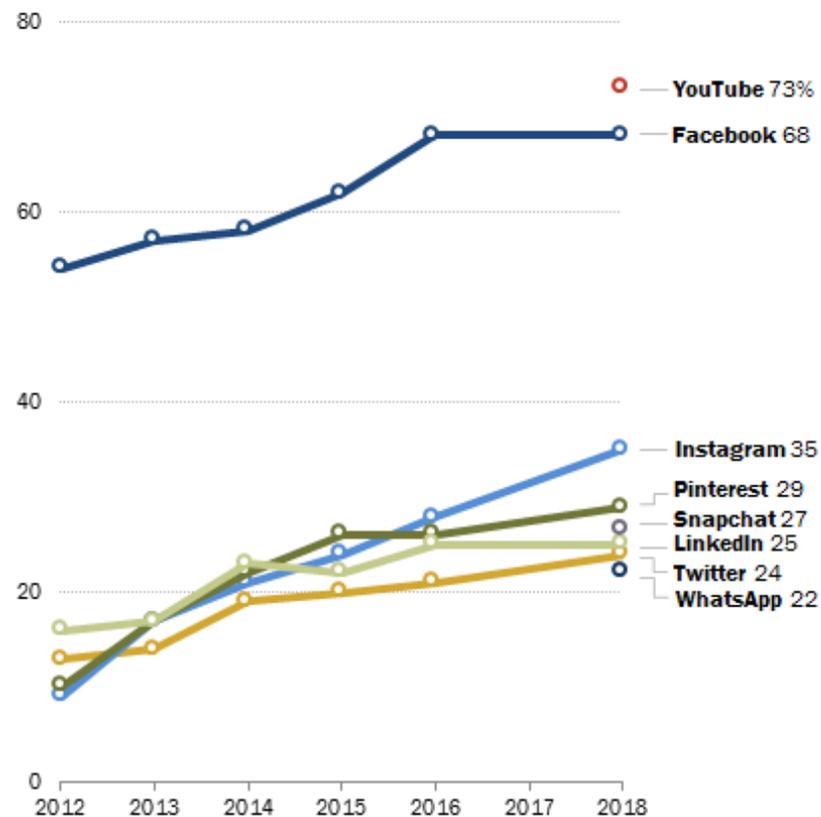
Source: Survey conducted Jan. 3-10, 2018.
"Social Media Use in 2018"

PEW RESEARCH CENTER

Enhanced Engagement

Majority of Americans now use Facebook, YouTube

% of U.S. adults who say they use the following social media sites online or on their cellphone



Note: Pre-2018 telephone poll data is not available for YouTube, Snapchat or WhatsApp.
Source: Survey conducted Jan. 3-10, 2018. Trend data from previous Pew Research Center surveys.

"Social Media Use in 2018"

PEW RESEARCH CENTER

Review

- To connect and to engage is to create a culture of transparency.
- A culture of transparency creates trust.
 - Trust also creates understanding and heightened awareness of the work your organization does.



Resident-Centric Energy Efficiency Options and Messaging

Topics

1. HomeIntel program overview
2. EE messages that work
3. Program options for residents – How to keep it simple

Over the past few decades,

True Waste

exists in more and more homes.



“Miscellaneous [“stuff”]
accounts for **86%** of 2013-2026
residential energy **growth.**”

CA Energy Commission



What's measured improves.

Peter Drucker & Andy Grove



Over 10,000
homes analyzed

13%
Energy
Savings



Energy Efficiency v2.0

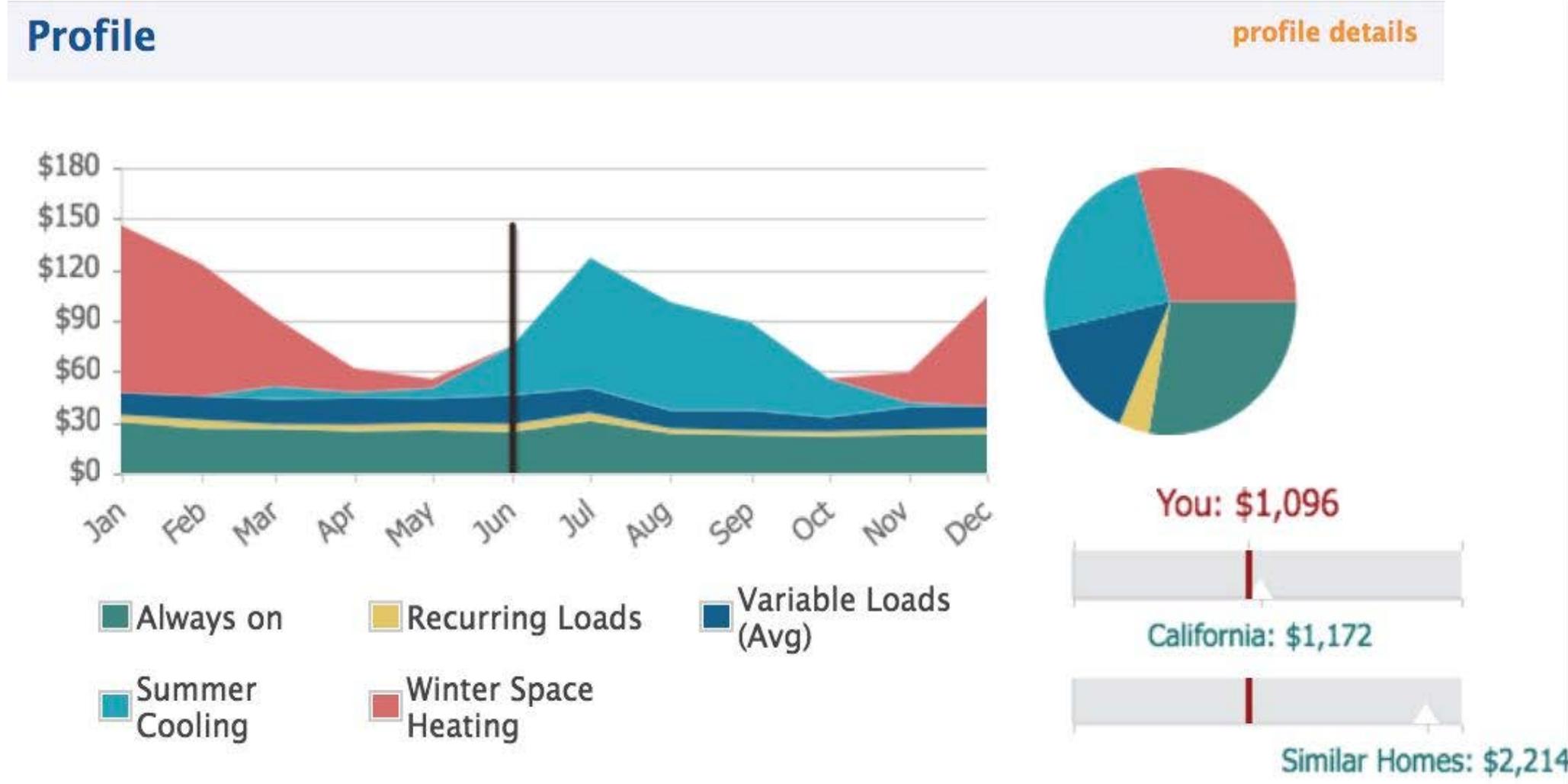
Online Smart Audit to find & reduce waste

- Actionable without onsite hardware or visit
- Ongoing energy management system
- Addresses ALL energy use – electricity & gas
- Uniquely supports Electrification initiatives
(*e.g. climate-comfort.com for PCE*)

“Pay for Performance” makes it **No Cost**

We Break Down Costs & Explain Them

Expert Software “Mines” Smart Meter Data for Insights



HomeIntel Helps Residents Become Energy Smart

Step 1



Understand Usage

Step 2



**Investigate & Prioritize
Waste Areas**

Step 3



Take Action

Easy, Low-cost Fixes Total Big Savings

Also Clarifies Good Fit for Other Programs

Example Fixes:

- Install smart strips and timers
- Adjust existing timers and unplug unused equipment
- Modify appliance, lighting and electronics behavior after see and understand costs
- Sleuth out power hungry devices

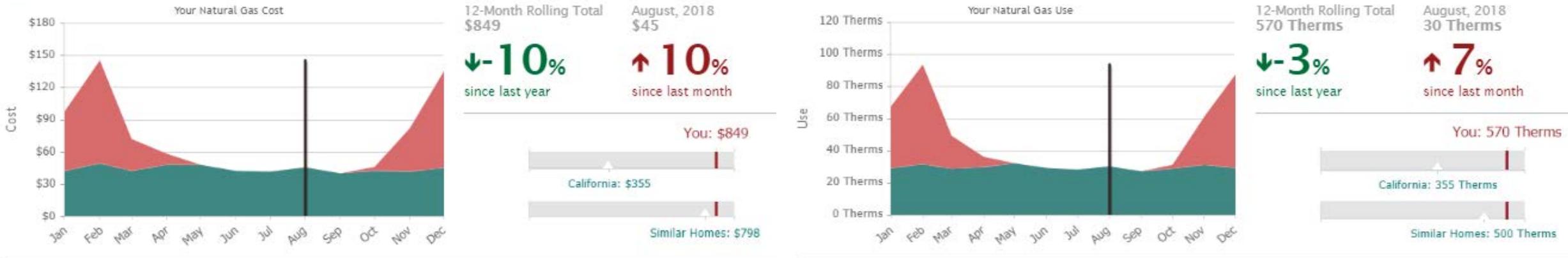


Poor heating/cooling efficiency homes ref. to BayREN Home+

Email, phone, in-home support from a HomeIntel Energy Coach
available to clients who want it to accelerate savings

HomeIntel Also a Foundation for Home Electrification

HomeIntel clarifies the gas usage and costs for space heating and regular daily use – mostly water heating, allowing for data-based planning and decision-making for “fuel-switching” to high-efficiency electric heat pump HVAC and water heaters.



Past 12 Months		
38%	\$325	217 Therms
0%	\$0	0 Therms
62%	\$524	353 Therms



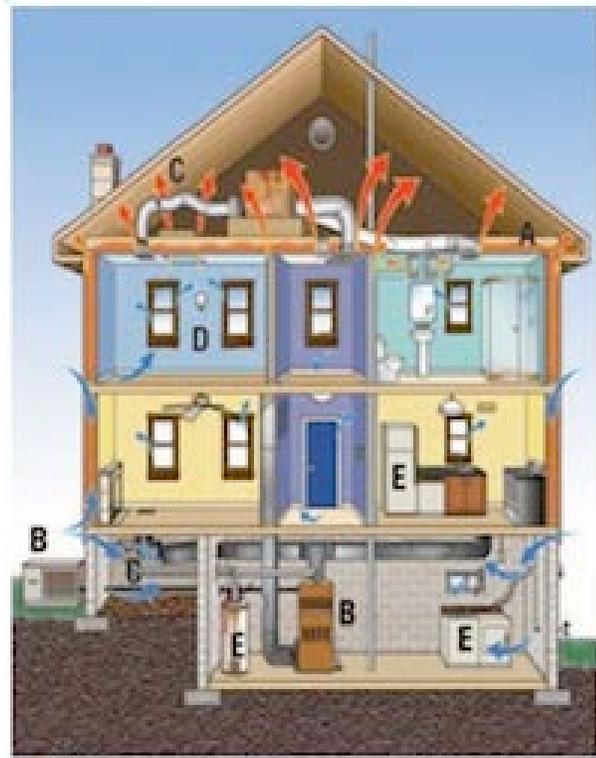
Energy Efficiency Messaging Challenge

Home Energy Use
is Complex

Every Family is Different



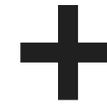
Home Energy is Used in Many Ways



building



stuff

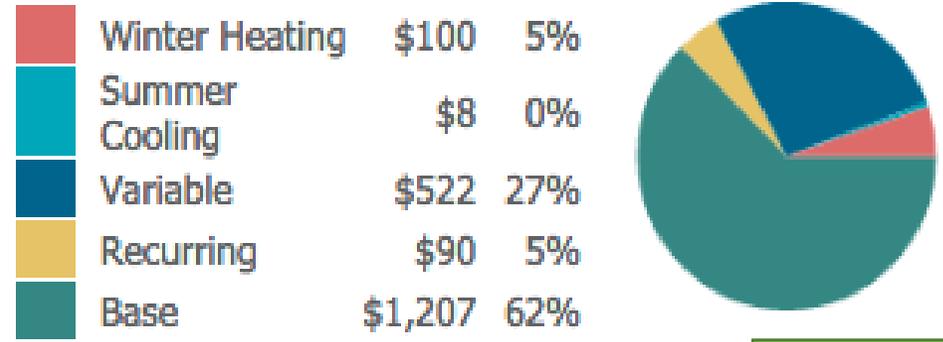


behavior

Every Home is Unique

No “typical” home exists

Example: same bill, but different use profiles

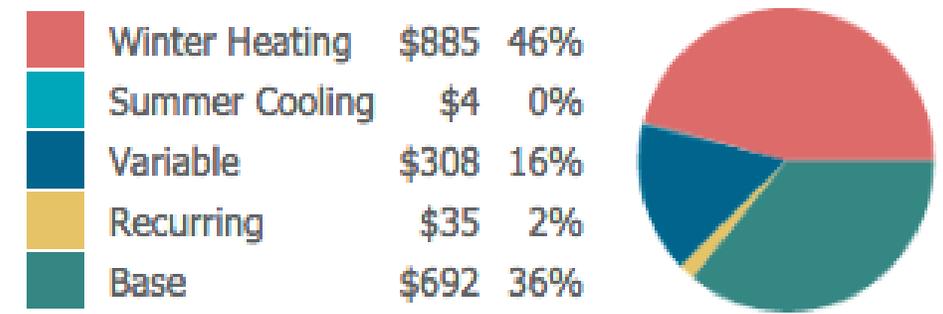


\$1927/year

Energy Focus: Stuff



Energy Focus: Building



\$1,924/year

Reduce the Complexity to Get Results

Residential EE Messaging & Communications

Keep it Simple. Keep it Focused.

- U.S. Dept. of Energy



Simple, Resident-Centric Messages Work

“Sell” Bundles of 3-4 Services to Increase Perceived Value*

Save Money

Reduce Waste

Take Control

No Lifestyle Change

Comfort

Affordable

Save Energy

Customized

Easy

Fight Climate Change

Accurate

Reliable

Plan Ahead

Help Available

Green boxes are Energy/Cost benefits/services and blue boxes are Non-Energy Benefits (NEBs).

* Skumatz, Lisa A. 2014, “Marketing Energy Efficiency: What I Learned from Betty White”, Proceedings of the 2014 ACEEE Summer Study in Energy Efficiency in Buildings

Resident-Centric Messages Motivate

- Sell what *they* want, not what *you* want to sell
 - Make a connection – info about program details is not motivating
 - Market on their values, motivations and barriers, not on your values
- Selling is your goal. Listen and leverage. Don't lecture.
- Use real-life examples – satisfied customers help a lot
- Trusted messengers increase response
- Catchy messages are effective – not just data or “facts”

HomeIntel Example

Want Lower Energy Bills?



HI
HOME intel



Find Your Energy Waste & Ways to Save

For **no-cost** HomeIntel energy management help, go to hea.com/SMC



PG&E refers to Pacific Gas and Electric Company, a subsidiary of PG&E Corporation. These offerings are funded by California utility customers and administered under the auspices of the California Public Utility Commission. HEA offers energy efficiency programs on behalf of PG&E to its customers.



Program Design Also Helps Simplify

Understanding Designs Helps Guide Residents

Scope-Limited Design (e.g. Home+)	Resident-Centric (e.g. HomeIntel)
By program elements and/or target homes	Customized to resident
Traditional EE programs <ul style="list-style-type: none">• Prescriptive• Rebates• Giveaways	New EE programs per CA Legislation, CPUC <ul style="list-style-type: none">• Technology, Smart-meter data enabled• Behavioral• “Pay for Performance”
Poor-fit residents may get frustrated	Some too general, limiting practical action
Resident data used for target marketing	Data used to make resident Energy Smart
Scalability limited: $TRC < 1$, limited scope	Scales: $TRC > 1$, value for most residents

Most programs have value, but how to avoid confusion?

Keep it Focused. Just Get Them Started.

- Strongest predictor of action is if already taken action
- Start with any: HomeIntel, Home+ or Check It Out Kit
- Ask: *Do you already have any EE project(s) in mind?*

Consider Customer Journey – Start Where Most Comfortable, Then Build



Understand Usage



Investigate Waste Areas



Prioritize & Plan



Take Action

say **HI**

It works. It's free. It's easy.

HEA is pleased to partner with you on outreach to help more residents to find energy waste & lower their bills!

James Tuleya

Community Programs Director & Energy Coach, Home Energy Analytics

(415) 298-2597 JamesT@hea.com



QUESTIONS?



HomeIntel Process Drives Savings

4. Regular updates to smart meter data with consultation continuously revises custom energy savings plan

Adapt / Reinforce



Diagnose / Analyze

1. Smart meter data analysis creates home energy profile for all energy use – systems & plug loads, electric & gas



Monitor / Engage



Treat / Change

2. Smart Audit online software creates customized energy reduction plan that points to priority savings opportunities



3. Automatic progress updates, helpful content, reminders & energy coaching provide ongoing savings

Categories: Accurate & Useful

Energy Used ...	Category
... <u>continuously, even when you are away</u> . Refrigerators, electronics on standby, lights always on, clocks, aquariums, recirc pumps, etc.	Always On / Idle (Electricity or natural gas)
... <u>to keep you warm</u> . Furnace, electric heaters, space heaters, radiant heating, electric blankets, other devices with a thermostat.	Heating (Electricity or natural gas)
... <u>to keep you cool</u> . Air conditioners, heat pump, swamp coolers, ceiling or other fans, other devices with a thermostat.	Cooling (Electricity only)
... <u>throughout the day</u> . Lighting, computers, TV, stove, washing machine, dryer, iron, dishwasher, other miscellaneous appliances.	Variable (Electricity or natural gas)
... <u>at the same time every day</u> . Pool & spa pumps, outdoor lighting, routine daily habits that follow a consistent schedule.	Recurring (Electricity only)

“huh?": Forgotten



\$8,000/year

Pool pump timer **disabled**, so pump was running 24/7.



\$200/year

Fan set up in crawl space after flood damage forgotten; **left running** for over a year.



\$2,500/year

2 electric resistance baseboard heaters always on in **unoccupied** space



\$300/year

Fan setting on thermostat changed from “auto” to **“on”**; left running for over a year.

“really?”: Surprisingly Inefficient



\$700/year

Outdoor lighting with over 20 bulbs (300w).
Halogen bulbs.



\$400/year

Heated towel rack using *120 watts* running continuously.



\$800/year

Continuous hot water recirc pump (\$400 for gas,
\$400 for electricity)



\$1,500/year

20+ year old fridge with 4 bottles of beer plus two dorm fridges with bottled water in each.

“leaks!”: Getting Nothing



\$1,500/year

Two “Instahot” hot water dispensers (250W each).
Rarely used.



\$600/year

Electrically heated bathroom floor on when “off” (200W).
Had to turn off breaker.



\$700/year

Whole-house audio amplifier plugged in but
unused for years.

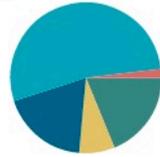
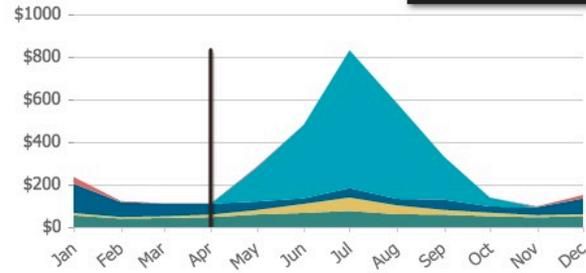


\$0.47 vs. \$0.13

Charging an EV at peak times
versus middle of the night.

Profile

Cooling Efficiency:
5 BTU/sf/cdd



You: \$3,485

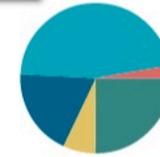
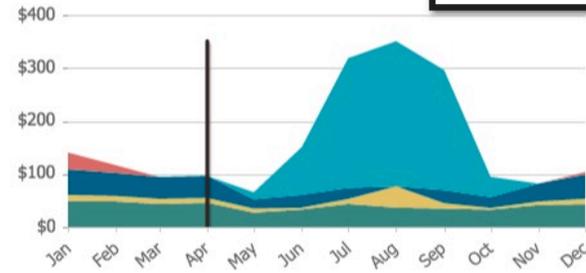
California: \$1,172

Central Valley: \$2,559

- Winter Space Heating
- Summer Cooling
- Variable Loads (Avg)
- Recurring Loads
- Always on

Profile

Cooling Efficiency:
11 BTU/sf/cdd



You: \$1,908

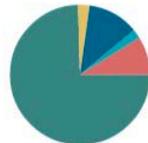
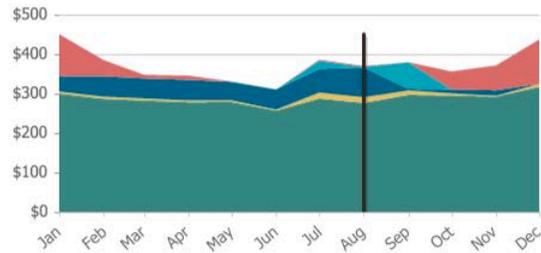
California: \$1,172

Central Valley: \$2,587

- Winter Space Heating
- Summer Cooling
- Variable Loads (Avg)
- Recurring Loads
- Always on

Profile

profile details



High Base

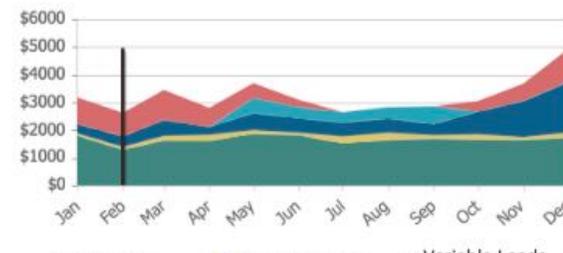
You: \$4,450

California: \$1,172

Mountain View: \$1,390

- Winter Space Heating
- Summer Cooling
- Variable Loads (Avg)
- Recurring Loads
- Base Loads

Profile



Very High Energy

You: \$38,759

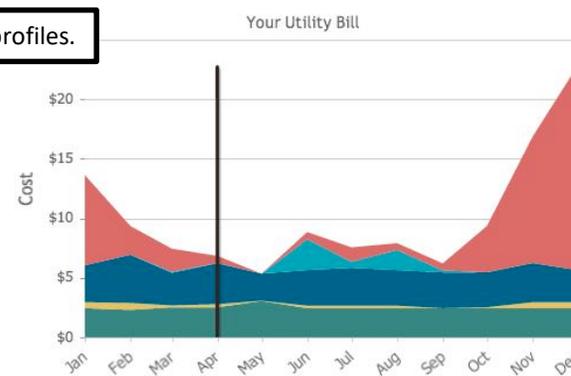
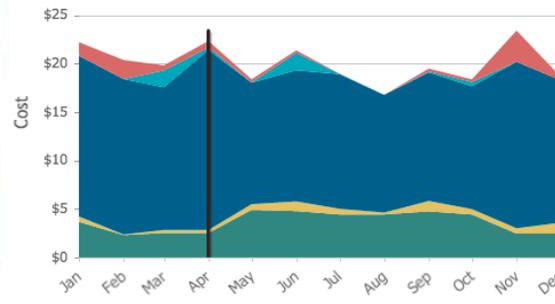
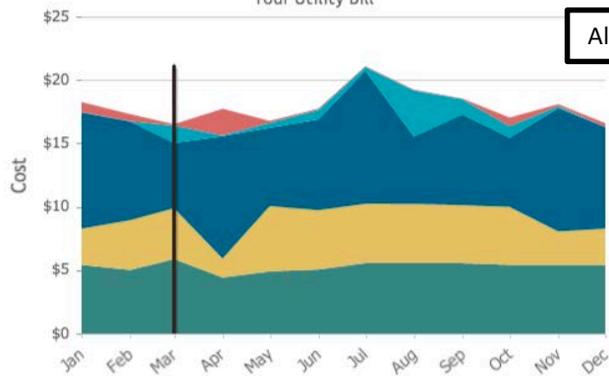
California: \$1,172

Similar Homes: \$4,470

- Always on
- Recurring Loads
- Variable Loads (Avg)
- Summer Cooling
- Winter Space Heating

Your Utility Bill

All 3 below are Very Low Energy. Still high variation in profiles.



Your Utility Bill

RICAPS Electrification Measures: Progress Update

Ben Butterworth

Electrification Measures

- Working with PCE + OOS to develop electrification measures
 - Goal: Support cities in reducing GHG emissions through the development of electrification measures that cities can use to evaluate/compare electrification strategies
 - Electrification measures to be integrated into existing RICAPS Menu of Measures

- Timeline:
 - January: Select Measures
 - March: Complete draft calculations
 - April: Integrate measures into RICAPS Menu of Measures

Electrification Measures: Buildings

Measure	Measure Description
Electrify municipal buildings and facilities	Evaluate municipal buildings and facilities to determine projects where electrification is feasible. Retrofit these facilities to be all-electric, including electric heating, cooling and water heating.
Establish all-electric new construction policy	Update building code to mandate that residential and commercial new construction and major remodels be built to an all-electric standard, including electric heating, cooling and water heating.
Incentivize electric panel upgrades to accommodate all-electric technologies	Leverage incentives provided by PCE to encourage residents and businesses to upgrade electric panels in order to accommodate all-electric technologies including solar PV, battery storage, air source heat pumps, heat pump water heaters, electric dryers and electric stoves.
Promote opportunities for microgrid demonstration projects	Work with stakeholders, such as local healthcare facilities or other critical facilities, to identify a potential site for a microgrid demonstration project. Provide education and outreach to these stakeholders on the multiple benefits of developing a microgrid including reliability, cleaner energy and cost savings.
Encourage pairing battery storage systems with all solar PV systems	Provide education and outreach to stakeholders, including businesses, residents and contractors, on the benefits of pairing battery storage with solar PV systems.

Electrification Measures: Transportation

Measure	Measure Description
Establish electric municipal fleet policy	Establish policy requiring the prioritization of electric vehicles (electric or plug-in hybrid electric).
Expand EV charging infrastructure through incentives and partnerships	Leverage incentives from PCE and to expand charging infrastructure in public properties, multi-unit dwellings and workplaces.
Establish commercial and residential EV charging infrastructure policy	Update residential and commercial building code to increase the mandated percentage of parking spaces designed to accommodate the future installation of electric vehicle charging equipment and also increase the mandated percentage of parking spaces devoted to clean air vehicles (EVs, PHEVs, carpools).
Enhance infrastructure to promote electric bikes and scooters	Modify existing city infrastructure to accommodate electric bikes and scooters that provide last-mile solutions to residents and commuters. Infrastructure enhancements include painting sidewalks and curbs to indicate dedicated electric bike/scooter parking and converting parking spaces to accommodate electric bike/scooter parking.
Develop policies that encourage adoption of EV TNCs	Develop policies, such as a revenue neutral fee that only applies to ICE TNCs, to encourage the use of EV TNCs in the community. Utilize funds generated by fees on ICE TNC rides to provide discounts on EV TNC rides. Provide designated drop-off locations and charging locations for EV TNCs to facilitate EV adoption.

Questions?

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www.dnvgl.com

SAFER, SMARTER, GREENER

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Programs
+
Resources

Commute.org

Agenda



STAR



Carpool



Guaranteed Ride Home



Commuter Challenge



Bike to Work Day

Employer/City & Commuter Resource

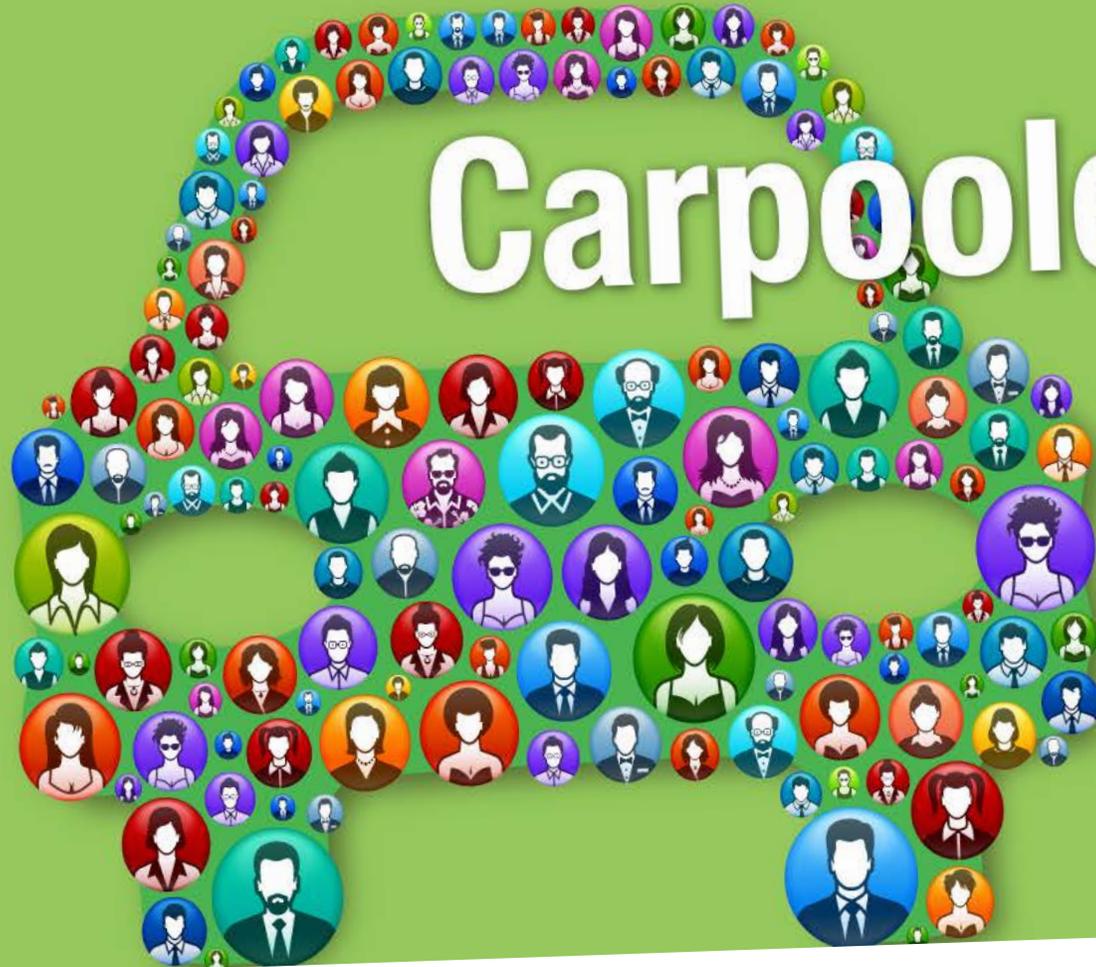


Commuter

- Trip Planning Assistance
- Carpool & Vanpool matching
- Track commute trips
- Personal Stats (CO₂, \$, Miles, Calories)
- Commute Rewards

Employer/City

- Network for employees only
- Unique URL for company
- Overall Employer/City Impact (CO₂, \$, Miles, Calories)
- Detailed commute activity report
- Ability to add rewards to network only



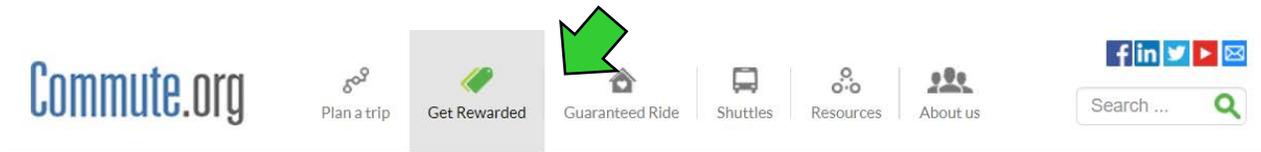
Carpoolers = \$100*

Get Rewarded at Commute.org

*FOR COMMUTES TO/FROM SAN MATEO COUNTY.
VISIT COMMUTE.ORG FOR DETAILS. FUNDED BY:



Carpool 2.0 Resources



Carpoolers = \$100*

Get Rewarded at Commute.org

*FOR COMMUTES TO/FROM SAN MATEO COUNTY. VISIT [COMMUTE.ORG](http://commute.org) FOR DETAILS. FUNDED BY:



JOIN TODAY AND START CARPOOLING!

C/CAG Carpool 2.0 Rewards Program The Carpool 2.0 program rewards all forms of carpooling, from matching with your co-workers to using carpool apps to find carpool partners. Carpool 2.0 aims to increase local carpool ridership during peak travel periods, therefore reducing single occupancy vehicles, traffic congestion, greenhouse gas (GHG) emissions and the need for parking within San Mateo County. By carpooling, commuters can save time, money, and the environment.

How Does Carpool 2.0 Work? Carpoolers will receive up to \$100 in e-gift cards and get to choose from over 70 retailers and charities! When carpool trips are tracked through the STAR Commute Tracker app or by connecting a Scoop or Waze Carpool account to a STAR account to auto-track carpool trips, commuters can unlock rewards. For every 10 carpool days tracked, commuters can claim a \$25 e-gift card reward, up to \$100. All rewards are subject to verification and there is a limit of four rewards (\$100) per person. Carpool commutes must start or end in San Mateo County to qualify for this reward.

How Do I Receive My Reward? In the Commuter Tracker app or STAR desktop. Click 'Join Program' under rewards. After every 10 carpool days tracked, click 'Claim' to request reward. Once request is approved, an email will be sent to access reward.

The Program is Live on STAR Carpool 2.0 rewards are available now on STAR



Commute Tracker or Scoop apps are available for download on iTunes and Google Play



STAR Platform

Commute News

- ▶ Annual Report FY2018 [Learn more »](#)
- ▶ Bay Area Bountiful | Profile on Commute.org [Learn more »](#)
- ▶ Foster City | Free Shuttles Video [Learn more »](#)
- ▶ Telework & Flex-Schedules Toolkit [Learn more »](#)
- ▶ Safe Bicycling Handbook [Learn more »](#)

Carpool Calculator

Calculate your environmental impact and cost savings

[Carpool Calculator](#)

Helpful Resources

[Carpool 2.0 FAQs \(PDF\)](#)

[Getting Started with Commute Tracker app \(video\)](#)

[How to Connect Your Scoop Account to STAR \(video\)](#)

[Carpool 2.0 Incentive Flyer \(PDF\)](#)

[Carpool 2.0 Incentive Poster \(PDF\)](#)

[Carpool 2.0 Press Release \(1/24/2019\) \(PDF\)](#)

Commute.org



Commute Insurance

- All commuters coming to San Mateo County for work or college eligible
- Up to \$60 per trip, 4x a year
- Any mode accepted for GRH trip
- Reimbursement vs. voucher

Guaranteed Ride Home Resources

Commute.org

Plan a trip | Get Rewarded | **Guaranteed Ride** | Shuttles | Resources | About us

Search ...

Can you take one less car trip per week?
Try public transit to or from San Mateo County with FREE tickets.
[Try Transit >>](#)

Rethink Your Commute.
Ride a Commute.org shuttle to or from transit.
[Learn more >>](#)

GUARANTEED RIDE HOME
COMMUTE.ORG

Commute.org has a new program for green commuters! If you walk, bike, take transit, ride a shuttle, or carpool/vanpool to work in San Mateo County, you're eligible for up to 4 reimbursed Guaranteed Rides Home (GRH) each calendar year. Think of it as your green commute insurance.

GRH Program Information links

- ▶ Program Rules
- ▶ FAQs

Reimbursement assistance

- ▶ Steps on how to get reimbursed
- ▶ Short "how to" video on reimbursement process

Promotional materials

- ▶ Poster
- ▶ Employer communication to commuters
- ▶ Program description document

Bay Area

Retweeted C
In non sho
lead to st
hubs.ly/H0990x20 by @stan
Tue Nov 14 2017

Commute.org @SMCountyCommute
New South San Francisco Caltrain Station
Breaks Ground
everythingsouthcity.com/new-south-san-
... via @httpstwittercomEvrythingSoCty
Thu Nov 09 2017

Commute.org



**SUPER COMMUTERS
GET REWARDED!**

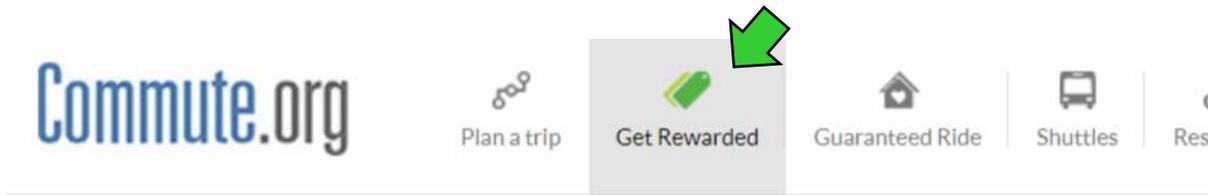


CARPOW

**JOIN THE 2019
COMMUTER CHALLENGE!**



Commuter Challenge Resources



This Spring, show off your superpowers by joining the **2019 Commuter Challenge** and using alternative modes like carpool, vanpool, telework, bicycle, walk, shuttle or public transit for your commute. From April 1st to May 31st, people who use these modes will not only transform into superheroes but they will also be eligible to win weekly prizes and be entered into a drawing for five grand prizes.

10 16
DAYS HOURS

1. Register or login at my.commute.org
 2. Use the updated Trip Planner tool to discover your different commute options
 3. Go to your my.commute.org dashboard or use the Commute Tracker app* to log your trips
- * This year you can track commute trips automatically with the RideAmigos Commute Tracker app or by connecting your Strava, Scoop or Waze Carpool accounts to your my.commute.org account

Help Us Spread the Word

- [Ideas for Employers](#)
- [Article for employees](#)
- [Press Release \(coming soon\)](#)
- [Poster](#)
- [Postcard](#)
- [Graphics](#)

Other Helpful Links

- [FAQs](#)
- [Promotional Rules](#)
- [Challenge Results from Prior Years](#)

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Bike to Work Day Resources

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Join thousands of regular and first-time bike commuters across the Bay Area for the 25th Annual Bike to Work Day on Thursday, May 9, 2019. [Pledge](#) to ride today!

In San Mateo County, more than 40 energizer stations will give cyclists a chance to stop for a snack, tote bag with goodies, and good cheer. For a list of San Mateo County stations, [click here](#).

Bike Commuter Prize Pack

Sign up for the 2019 Commuter Challenge and log your commute trips during the months of April and May to earn awesome prizes. As a bonus, bike trips logged during the week of May 6 - 10 will be entered into a special BIKE COMMUTER PRIZE PACK (valued at \$200). The prize pack includes a commuter bag, a bike lock, and bike repair toolkit. Visit my.commute.org to register.

Bike Commuter of the Year

Do you know a dedicated bike commuter who makes every day Bike to Work Day? Nominate the 2019 Bike Commuter of the Year for San Mateo County! Nomination forms can be found [here](#) and accepted until April 2, 2019.



- ▶ Poster: [Click here](#)
- ▶ What is Bike to Work Day?: [Click here](#)
- ▶ 5 Easy Ways to Encourage Employees to Bike: [Click here](#)
- ▶ Team Bike Challenge: [Click here](#)

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Retweeted [Scoop](#) @takescoop

Employees report saving time on their commute after carpooling with Scoop. Download the Scoop app at... [twitter.com/i/web/status/1...](#)

Wed Mar 20 2019

Retweeted [SAMCEDA](#) @SAMCEDA

Learn about Electric @Caltrain's future and how you help can shape it on Wednesday, March 20 at 6:30pm in... [twitter.com/i/web/status/1...](#)

Wed Mar 20 2019

Retweeted [Spare The Air](#) @SpareTheAir

This SF #BayArea commuter tells us how he spares the air by organizing vanpools for his employer. Watch the video: [youtu.be/6qfHhreN4Kg](#)

Tue Mar 19 2019

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The logo for Commute.org, featuring the text "Commute.org" in a blue, sans-serif font. The logo is positioned on the left side of the slide, which is partially enclosed by a large white circle with a grey border.

Thank you

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Brisbane Benchmarking Ordinance Workshop

Tuesday April 9, 2019 1:00 – 2:30 PM

Mission Blue Center, Brisbane

Target audience: Commercial building owners, building efficiency contractors & other impacted stakeholders

Register: brisbaneca.org/events/benchmarking-workshop1

Contact: Adrienne Etherton aetherton@brisbaneca.org

Funded by a Grant from the Bay Area Air Quality Management District





Wrap Up & Next Steps

THANK YOU!

Questions?

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